

1-How often is my meter read?

Our goal is to read your meter every month. Your electric meter is read on approximately the first three business days of the month.

2-When will I receive my first bill?

The Paxton Municipal Light Department is on a monthly billing cycle. The bills go out around the 10th of every month, customers usually receive their bill by 13th of the month once you factor in a few days for the mail to be delivered.

2-When are bills due?

All bills are due and payable when rendered. They are due on the 3rd of every month.

3-What if I cannot pay my bill in full?

Should you be in a situation where you are unable to pay all or part of your bill, it is crucial that you contact us before your balance gets too high. We will work with you by setting up a payment plan. You can make a payment arrangement if:

- You receive a bill that you are unable to pay in full by the due date
- You do not have an active payment arrangement with PMLD

4-How do I calculate Electricity Consumption?

-**Step 1.** Watts Per Day– Simply multiply a unit’s wattage by the number of hours you use it daily. Example - Let’s assume you use a 600-watt refrigerator.

$$600 \text{ watts} \times 24 \text{ hours} = 14,400 \text{ watt-hours per day}$$

-**Step 2.** Convert to Kilowatts -Electricity is measured in Kilowatt hours. 1 kilowatt = 1,000 watts.

$$14,400 \text{ watt-hours per day} / 1000 = 14.40 \text{ kWh per day}$$

-**Step 3** -Monthly Usage. You will need to figure out how much this costs you per month.

$$14.40 \text{ kWh per day} \times 30 \text{ days} = 432 \text{ kWh per month}$$

-**Step 4.** Total Monthly cost is \$0.12 per kilowatt hour.

$$432 \text{ kWh per month} \times \$0.12 \text{ per kWh} = \underline{\$51.84 \text{ per month}}$$

6. I am separated/divorced and no longer residing at my residence. How do I get my name removed from the account?

The Light Department can only put the account in the names that are on the deed. If the account is not paid, the balance due is held against the property, and the owners of the property are responsible. If your name is on the deed, it must remain on the account.

7. Why am I charged a sales tax?

The application of sales tax is based on the regulations of the Massachusetts Department of Revenue. A 6.25% sales tax is charged to non-residential accounts.

Customers are responsible for making the determination if their business or organization falls under any provisions for state tax exemption. Forms are to be filled out and submitted to the PMLD [Form ST-13](#)