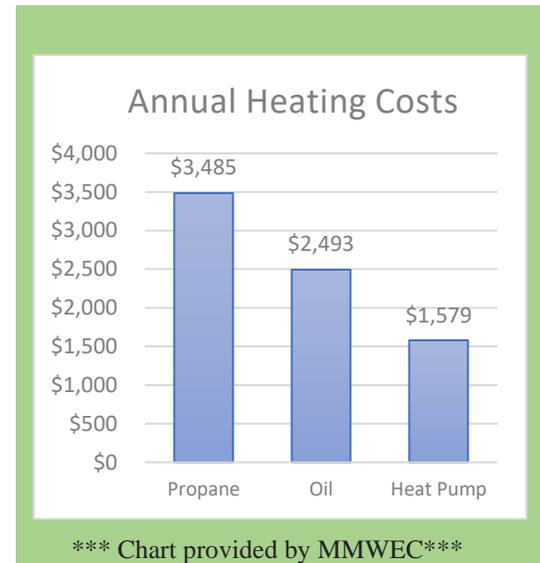


5 Reasons to Switch to from Oil or Propane to a Ductless Mini-Split

1. **Flexibility**- Ductless mini-split heat pumps allow homeowners to section their houses into zones with separate thermostats. This allows customers to direct heating and cooling into separate zones or rooms so only the areas that need to be heated or cooled are adjusted.
2. **Efficiency**- In ducted systems, as much as 25% of energy is lost during the process of transporting heat or cooling, which can be avoided by using a ductless heat pump. Heat pumps also move existing heat instead of generating it, which cuts down the overall energy usage. Heat pumps typically use 50% less energy than traditional heating systems such as furnaces.
3. **Easy Installation**- Because of the compact size of heat pumps, installation is quick and hassle free, requiring just a small opening in a wall to access pipes. Heat pumps can often be installed and running in as little as one day. Ducted system installations are much more invasive and could require walls to be rebuilt, often taking weeks to complete the process.
4. **Environmental Benefits**- Ductless mini-splits have a built-in filtration system that reduces dust, bacteria, and other allergen levels, offering cleaner, healthier air.
5. **Cost**- Ductless, mini-split heat pumps can help customers significantly cut down the cost of their heating bills. The chart to the right shows how much an average customer of PMLD with a 2,000 square foot house would spend annually on heating.



Mitsubishi Heat Pump Discount

- ❖ As part of our efforts to promote clean home heating and cooling alternatives for residents of Massachusetts, Mitsubishi is offering PMLD customers special pricing on the purchase of a cold climate heat pump.
- ❖ Heat pumps are a clean and efficient way to increase comfort in your home and save on your bills.
- ❖ A copy of your PMLD bill is required to receive your incentives. This is a limited time offer available through December 31, 2020 or until funds are exhausted. Projects with an installation date of February 1, 2020 or later are eligible. Visit Munihelps.org for details.
- ❖ To receive the incentive, a Mitsubishi Diamond Contractor must be used for the installation. Visit Mitsubishicomfort.com and then “get started” for contractors in the area.

There is a **SMARTER** way to heat and cool your home. Fix one room or the whole house.



Update Coronavirus (COVID-19):

Please note, due to the current situation and challenging times many are facing, PMLD will not be assessing late fees or penalties on payments received after the 3rd of the month. Also, a moratorium has been issued on shut offs due to non-payment. This will be extended until the state of emergency in Massachusetts has been lifted.

PMLD wants to ensure the public that we are doing everything we can to protect our employees and the safety of our community. Closing access to public entrances is one of the steps PMLD is taking to make sure we continue to deliver electric service during the coronavirus pandemic. Customer service is available, during normal weekday business hours, by phone (508) 756-9508 or email: cs@paxtonlight.com.

PMLD crews are staffed and ready to respond to outages and emergencies only. All other operational activities have been postponed until further notice.

Did you know....

about the Home MVP Program

MassDOER presents, the Home Energy Market Value Performance (Home MVP) Program. The Home **MVP Program** is designed to help all Massachusetts residents, including municipal, reduce their home's energy use, costs and carbon footprint, while also improving its comfort, value, and performance.

Through the Home MVP Program, DOER offers incentives for:

- customized home energy improvements (including traditional energy efficiency measures like air sealing and insulation)
- advanced energy solutions, such as geothermal systems
- cold climate heat pumps
- oil or propane heat conversions
- Projects that include non-energy home improvements (such as a remodeled kitchen or bathroom) are eligible provided that costs are appropriately allocated to energy and non-energy improvements. The project must also demonstrate a reduction in total energy usage based on energy modeling performed by a participating contractor.

This program runs through November 2020.

Information about the program can be found on the state website: <https://www.mass.gov/guides/home-mvp>

2020 Rebates & Incentives

- ❖ We have rebates on select energy efficient appliances and home efficiency incentives
- ❖ You can get a FREE home energy audit
- ❖ Information about the programs can be found online at www.munihelps.org
- ❖ To schedule a FREE home energy audit, call 888-333-7525



Rebates & Incentives

| | |
|---|-----------------|
| Air Purifier | \$40 |
| Clothes Washer (Most Efficient) | \$50 |
| Clothes Dryer (Most Efficient) | \$50 |
| Dehumidifier | \$30 |
| Heat Pump Clothes Dryer (Electric) | \$500 |
| Heat Pump Water Heater | \$500 |
| Most Efficient Refrigerator (> 12 cu ft) | \$50 |
| Blower Door Test & Air Sealing ≥ 16 | 50% up to \$500 |
| Energy Star Heating & System (<u>90% AFUE or Greater</u>) | 50% up to \$500 |
| Insulation | 50% up to \$500 |
| Duct Sealing | 50% up to \$500 |
| Central AC | \$250 |
| Air Source Heat Pump ≥ 16 | \$250 |
| Air Source Heat Pump ≥ 18 | \$500 |
| Ductless Minisplit Heat Pump (Single Zone) | \$250 |
| Ductless Minisplit Heat Pump (Multi Zone) | \$500 |
| WiFi Smart Thermostat | 50% up to \$125 |

FUN FACT

The first public power utility was born on the evening of March 31, 1880, in the farm community of Wabash, Indiana. Shortly after 8 pm that evening, mechanics hitched a thrashing machine engine to the west wall of the Wabash County Courthouse and sent motive power to a generator in the basement. Within minutes, lights atop the courthouse bathed downtown Wabash in brilliant light.